



## CANCELLATION AND DATE CHANGE POLICY

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### DEPOSIT AND PRE-PAYMENT INFORMATION

A one-night deposit\* per person, per week, is required at the time of booking to guarantee your reservation. Full balance is due approximately 30 days prior to arrival.

### CANCELLATION POLICY

Standard Policy (No Cancellation Fee Waiver)\*

- **More than 30 days' notice:** Deposit held on account for one year towards a future visit.
- **29 to 15 days' notice:** \$500 cancel fee per person, per week. Balance Refunded.
- **14 Days or less:** \$1,000 cancel fee per person, per week; Balance held on account for one year towards a future visit.
- **Day of arrival:** Full amount forfeited.

With Cancellation Fee Waiver (Cost = \$200 at time of deposit) \*

- **More than 30 days' notice:** Deposit Refunded.
- **29 to 15 days' notice:** \$250 cancel fee per person, per week. Balance Refunded.
- **14 Days or less:** \$500 cancel fee, per person. Balance held on account for one year towards a future visit.
- **Day of arrival cancellation:** 50% of payment will be forfeited; The remaining 50% will be held on account for one year towards a future visit.

Non-Refundable Policy

- Full, non-refundable payment required of the time of booking.
- Cancellation Fee Waiver not available
- No cancellations or date changes allowed. (Funds forfeited on no-shows).
- Booking transferrable by submitting a signed letter (to be used on the original dates)



*Note: All deposits and cancellation penalties shown above are per-person. There are no refunds extended to those who arrive late or depart early.*

*\* Effective June 4, 2025. If you didn't add on the Cancellation Fee Waiver at the time of deposit but now think you might need it? You can add it for \$300, if your arrival date is more than 30 days away. Unfortunately, it cannot be added within 30 days of arrival.*

## **DATE CHANGE POLICY**

You are welcome to change your reservation date twice after booking. Please refer to the information below for date range and change fees. Keep in mind that some offers and discounts do not carry over and your rate may change.

Date change to a New Reservation:

- **Change reservation for a stay within 8 weeks (60 days) of existing reservation:**  
No fee.
- **New reservation is within 9-24 weeks of existing reservation:** \$250 fee per person.
- **New reservation is within 25+ weeks of existing reservation:** \$500 fee per person.

*\*Balance is held as credit for one year from the date of date change. When a second date change occurs, our policy will be based on the date of the original reservation.*

## **LATE ARRIVALS / EARLY DEPARTURES**

There are no refunds or adjustments extended to those who arrive late or depart early.