



HEALTH & SAFETY GUIDELINES

Covid-19 Health and Safety Protocol

At The Ranch, you can relax and unwind, knowing that we have taken care of all the details. We have always been committed to health and safety and have worked closely with a team of medical professionals to ensure we are following current recommendations.

Your Health. Our Priority

We are committed to keeping The Ranch a safe place for all and continue to uphold the highest levels of safety and wellness in accordance with the CDC guidelines. As of August 5, 2023, the CDC shared new variants of concern, therefore, with the rise in cases we will resume requirements for all guests to provide proof of a negative COVID self-test no more than 24-hours prior to arrival.

Our expectation for guests:

- **All guests are required to provide proof of a negative COVID self-test taken no more than 24-hours prior to arrival. Please bring either a photo of the result or the actual test to present upon arrival.**
- Mask wearing is optional based on personal comfort or choice.
- If you develop symptoms while at The Ranch, contact our First-Aid department for assistance.

Stay On-Property Request

- To further protect staff and guests from potential exposure, ideally guests remain on the Rancho La Puerta property for the entirety of their stay.



Health Protocols

Rigorous and frequent cleaning, sanitization, and disinfection are performed throughout the entire Ranch.

Facial Coverings

- Mask wearing is optional based on personal comfort or choice.

Distancing Practices

- Social distancing is encouraged at all areas of The Ranch.

Spa

- Spa therapists always wear facial coverings and will also use gloves and a face shield when necessary.
- All spa tools, linens, and surfaces are sanitized before and after every use.

Culinary Safety

- Dining hall and kitchen staff are required to wear masks when preparing and serving meals.

Housekeeping

- All rooms are thoroughly cleaned, sanitized, and disinfected before each guest's check-in.

Staff Wellness

Our staff are trained on COVID-19 safety measures and received certification on best health practices. Staff exercise increased precautions to protect their wellbeing, the safety of our guests, and the health of the community.

Our expectations for staff

- Staff wear masks when performing spa services, serving, and preparing meals.
- Any staff showing symptoms will be tested for Covid and are required to wear a mask.